Redressal of Complaints received	September - 2023
Name of the Mutual Fund	Samco Mutual Fund
Total Number of Folios	99924

Part A: Total complaints report (including complaints received through SCORES)

Complain	Complain Type of complaint# (a) No. of (b) No of Action on (a) and (b)												
t code			complaints	Resolved Non Pending									
	pending at the during the beginning of the period	Within 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)	Actionable*	0-3 months	3-6 months	6-12 months	Beyond 12 months		
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
ΙB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
IC	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination,	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others **	0	0	0	0	0	0	0	0	0	0	0	0

Part B: Report on complaints received through SCORES

Compl aint	Type of complaint#	(a) No. of complaints	(b) No of	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \									
code		pending at the beginning of the	complai nts receive d			Reso	Resolved Non Acti ona ble*			Per	nding		
		period	during the period	With in 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0										
IΒ	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0										
I C	Non receipt of Redemption Proceeds	0	0										
I D	Interest on delayed payment of Redemption	0	0										
II A	Non receipt of Statement of Account/Unit Certificate	0	0										
II B	Discrepancy in Statement of Account	0	0										
II C	Data corrections in Investor details	0	0										
II D	Non receipt of Annual Report/Abridged Summary	0	0										
III A	Wrong switch between Schemes	0	0										
III B	Unauthorized switch between Schemes	0	0										
III C	Deviation from Scheme attributes	0	0										
III D	Wrong or excess charges/load	0	0										
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0										
III F	Delay in allotment of Units	0	0										
III G	Unauthorized Redemption	0	0										
IV	Others **	0	0										

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)

S. No	Month	Carried forward from previous month	Received	Resolved*
1	2	3	4	5
1	April-2023	0	2	2
2	May-2023	0	1	1
3	June-2023	0	0	0
4	July-2023	0	2	1
5	August-2023	1	0	1
6	September-2023	0	0	0

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

S.No	Year	Carried forward from previous year	Received during the year	Resolved during the year			
1	2	3	4	5			
1	2017-18	Not Applicable	Not Applicable	Not Applicable			
2	2018-19	Not Applicable	Not Applicable	Not Applicable			
3	2019-20	Not Applicable	Not Applicable	Not Applicable			
4	2020-21	Not Applicable	Not Applicable	Not Applicable			
5	2021-22	0	42	42			
6	2022-23	0	4	4			
7	2023-24	0	5	5			